[](https://www.linkedin.com/in/ajaykrishnan-suresh/)

December 2023-Present

November 2020 – April 2021

*Palakkad, India*

May 2021-November 2023

**TATA CONSULTANCY SERVICES**

*Software Developer Engineer in Test (SDET).*

***Client: US Insurance: API Testing*** *(Tools: Postman, JIRA, and Confluence, Methodology: Agile)*

As a member of **API testing** team for an Insurance Client, performed API validation following IBM Sterling to MuleSoft migration..

* Actively designed and crafted **test case** scenarios for the QA validation of backend API’s.
* Successfully ran test scenarios in **Postman** and have validated the logs generated in **SFTP**.
* E2E Validations were performed based on prepared test cases and bugs/observations were raised as tickets in **JIRA**.
* Worked closely with the development team to understand API technicalities, discuss testing issues, and verify bug fixes.
* Contributed to documentation in **Confluence**, capturing test processes, encountered issues, resolutions, promoting **team knowledge** sharing and transparency.

***Client: Big4 firm: Manual and Automation Testing*** *(Tools: PyCharm, SQL Server, TFS, Devops)*

As a member of **Manual/DB testing** team for Big4 client, conducted validations on vendor apps following a Database decommission.

* Actively developed the test cases for all the vendor apps based on the requirement document and gave walkthrough to BA team.
* Validated different vendor **application, files** and **tables** based on the reviewed test cases.
* Raised clarifications and bugs in **Azure Devops and scrum calls**.
* Had extended supported in investigation of the tickets raised during **UAT** and **PROD** QC checks, also did regression test whenever needed. Had received **appreciation** from client for extended support provided.
* Reported a total of **20+ Bugs** which were resolved before going to the UAT phase, no major issues were found post QA phase.

As a member of **Automation testing** team for Big4 client, devised test scripts for automating an internal learning/tracking tool.

* Actively participated in preparing **scripts** for automating the UI of the internal tool in **Python Selenium**.
* Failing scripts were re-validated and raised as bugs in **Microsoft TFS** for tracking.
* Tested the applications compatibility on different **browser versions (Edge, Chrome).**
* Drafted Test Reports and bug findings were updated and uploaded to the **TFS** for documentation.
* Reported a total of **50+ Bugs** which were fixed and increased the performance of tool by **20%** and increased user experience by **35%**.

**AHALIA GROUP**

*Service Engineer.*

As a member of support and implementation team led the implementation of ERP software (using ODOO framework) at Ahalia Hospitals, Kerala.

* Conducted ERP software user trainings at the Regional Centers (RCs), additionally assisting in backend database value corrections during the initial/induction period when incorrect values were inputted via the UI.
* Analyzed the user needs and bugs found during implementation and submitted a report to developers which were implemented and increased the performance of the software and user experience at each place by **30%**.
* [LinkedIn](https://www.linkedin.com/in/ajaykrishnan-suresh/)
* [LeetCode](https://leetcode.com/ajaykrishnansuresh/)
* [GitHub](https://github.com/Ajaykrishnan24)

PROFILES

* Early promotion to higher grade (System Engineer) after clearing **Elevate wings examination.**
* [Received the best](https://www.linkedin.com/in/ajaykrishnan-suresh/) performer of the month award(x1), Best team award(x3) and learning champion award (x1).
* Hosted virtual tech events in TCS with over 500+ participants and have received appreciation from corporate team.
* Participated in Hackathons and have won gift vouchers and goodies.

REWARDS, RECOGNITIONS AND EXTRA CURRICULAR ACTIVITIES

**Languages :** Python, Selenium, C++, SQL.

**Tools :** Microsoft TFS, Azure Devops, JIRA, Visual Studio, PyCharm, Postman, SQL Server, GitHub.

**Skills :** Data Structures, Algorithms, Problem-Solving, QA Testing (Manual and Automation), agile methodologies.

**Domain :** Professional services, BFSI.

**Certifications:** Cloud (Azure) – AZ900, Dp900, AI900, SC-900, PL 900, AZ-104, DP100

Cloud (AWS) – CLF-C02 (AWS cloud practitioner)

Technical – Certified Entry-Level Python Programmer (PCEP), Certified Associate in Python Programming (PCAP)

TECHNICAL KNOWLEDGE, SKILLS AND CERTIFICATIONS

Palakkad, Kerala, India

*2016-2020*

**AHALIA SCHOOL OF ENGINEERING AND TECHNOLOGY**

*B.Tech in Computer Science, Secured an aggregate of 7.7 CGPA.*

EDUCATION

April 2021 - Present

*Kochi, India*

EXPERIENCE

AJAYKRISHNAN.S

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